

Thank you for contacting Paul Close Finance Solutions Ltd, the Broker who assisted you recently with your finance enquiry/purchase. To help us understand how we are doing, and where we can improve, we would appreciate receiving your feedback through this short survey.

The survey is designed to take no more than 5 minutes. Thank you in advance.

***How likely are you to recommend Paul Close Finance Solutions Ltd?***

Not at all likely Extremely likely

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

***What are the main reasons for your score?***

|  |
| --- |
|  |

***Overall, how satisfied are you with the advice/support provided?***

Not at all Extremely

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

***How satisfied are you with the following aspects?***

**Simplicity**

Not at all Extremely

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

**Clarity of Information**

Not at all Extremely

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

**How easy was it for you to get in contact with us?**

Not at all Extremely

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

***Have you experienced any problems or difficulties with Paul Close Finance Solutions Ltd?***

Not at all Many

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

***To what extend do you agree with the following statement?***

* ***Paul Close Finance Solutions Ltd took time to fully understand my needs***

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Strongly Disagree | Disagree | SomewhatDisagree | Neither AgreeOr Disagree | Agree | Strongly Agree |

***If you were considering taking out finance in the future, how likely would you be to choose Paul Close Finance Solutions Ltd?***

Not at all likely Extremely likely

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

***Is there anything else you would like to tell us about your experience?***

|  |
| --- |
|  |

Thank you for sharing your feedback.

Asset Finance - Business Finance - Invoice Discounting – Property Finance

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Paul Close Finance Solutions Ltd

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